

Information regarding the processing of Clients' data by Visiona Sp. z o.o.

Carrying out the duties expressed in Regulation (EU) 2016-679 of the European Parliament and of the Council of 27th of April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (GDPR), we would like to provide the following information:

According to the GDPR we inform that our possession of any personal data is based on contracts concluded with customers. Personal data processed is never subject to profiling.

Personal data controller is Visiona Sp. Z o.o. with headquarters in Kraków 31-864, Życzkowskiego 14, entered into the Register of Entrepreneurs in the District Court for Kraków – Śródmieście in Kraków, XI Commercial Division of the National Court Register (KRS), under the number: 0000152517, CRN: 356685516, VAT ID: 676-22-32-189 (Visiona).

In all matters related to the processing of personal data and in particular the use of rights related to the processing of personal data, our Clients can contact us via e-mail: odo@visiona.pl or traditional mail sent to the address of the Company.

With regard to the processing of personal data Clients of Visiona have certain rights, including the right to request access to their personal data, the right to correct them when they are inconsistent with the actual state, and in cases provided for by law, the right to delete them, limit their processing, or raise objections to their processing in accordance with law on the protection of personal data, including the GDPR.

According to the GDPR we inform that processing of clients' data is necessary to perform the agreement concluded with Visiona and that this agreement is the basis for personal data processing. Without processing of this data Visiona cannot conclude and perform the agreement.

Personal data entrusted by Clients can be processed by Visiona for the following purposes: fulfillment of agreement conditions, claims settling and defense against claims in connection with fulfillment of the agreement and implementation of legal obligations under the provisions of Polish and EU law.

Personal data may be transferred to entities or bodies authorized under the law, entities and bodies to whom the transfer of data is necessary in order to perform specific activities in connection with fulfillment of the agreement. In case of data transfer the recipient of the data will not be authorized to use it for marketing or commercial purposes.

The legal basis for processing of Clients' personal data is the legitimate interest of Visiona – data processing is necessary for the purposes resulting from legitimate interest pursued by Visiona and the fulfillment of legal obligations resulting from tax law and accounting regulations.

The length of Clients' personal data storage period depends on the purpose of their processing and lasts:

- In connection with fulfillment of the agreement and and the possible claims settling and defense against claims – for the duration of the agreement and after its termination until the expiration of claims related to it (this period results from the Civil Code);
- In connection with the implementations of legal obligations – until the expiration of the obligation (for example accounting documents, including the data they contain, are required to be stored for a period of 5 years).

! The supervisory authority over Visiona in the field of personal data is the President of the Office for Personal Data Protection (Prezes urzędu Ochrony Danych Osobowych).

! Our Clients have the right to file a complaint with the supervisory authority.